



## News Release

Patty Payne  
Director of Communications & Marketing  
(765) 807-1006 [ppayne@lafayette.in.gov](mailto:ppayne@lafayette.in.gov)

**FOR IMMEDIATE RELEASE**  
**August 28, 2018**

### **City Utility Billing Office Announces Additional Online Services**

LAFAYETTE, INDIANA – August 28, 2018 – The City of Lafayette Utility Billing Office is pleased to announce **enhanced online payment and account management services**. In an ongoing effort to offer improved convenience and efficiency, the City's water, sewer, stormwater and irrigation customers are now able to pay with a credit card or an electronic check and to self-enroll in electronic fund transfer (EFT) for automatic monthly payment. Payments are reflected instantly, balances are updated in real time and customers can view images of current and past bills, as well as a graphical representation of water consumption.

The online customer portal may be accessed at [lafayettepay.com](http://lafayettepay.com) or by following links from the City's website, [www.lafayette.in.gov](http://www.lafayette.in.gov). Customers who wish to manage utility accounts must have their account number(s) and customer number from their bill for the initial setup. Complete instructions are available on the portal.

The City of Lafayette remains committed to responsible fiscal management and responding to the needs of its utility customers by offering digital and electronic services. For more information or for assistance enrolling, please email [ubquestions@lafayette.in.gov](mailto:ubquestions@lafayette.in.gov) or call (765) 807-1100.

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