



## News Release

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**FOR IMMEDIATE RELEASE**  
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### Lafayette Utility Billing Office Encouraging Social Distancing

LAFAYETTE, INDIANA – March 12, 2020 – In an effort to protect citizens and employees, the City of Lafayette Utility Billing Office has announced that effective Monday, March 16, 2020, **no in-person utility payments will be accepted at City Hall** until further notice. In keeping with mitigation strategies outlined by the United States Centers for Disease Control designed to limit the spread of COVID-19 and other contagious viruses, the City is encouraging all its utility customers to utilize an alternative payment option.

Utility Billing customers may choose to pay their water, sewer, and stormwater bills:

- Online with a Visa, MasterCard or Discover card at [lafayettepay.com](http://lafayettepay.com);
- Via Phone at (833) 252-1659;
- By check, mailed to our office;
- Via an ACH bank draft sent directly from your bank;
- Or by using our unattended drop box accessed from the alley west of City Hall.

If customers choose to drop off a cash payment at the unattended drop box, exact change is not required and any overage will be credited to their account.

The City of Lafayette and the Utility Billing Office remain committed to providing excellent customer service. For more information or for assistance with alternative payment options, please email [ubquestions@lafayette.in.gov](mailto:ubquestions@lafayette.in.gov) or call (765) 807-1100 during regular business hours of 8:00 a.m. to 4:30 p.m., Monday through Friday.

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