



News Release

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FOR IMMEDIATE RELEASE
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Lafayette Utility Billing Suspends Water Disconnections

LAFAYETTE, INDIANA – March 16, 2020 – As the community comes together to respond to the concerns of COVID-19, the City of Lafayette Utility Billing Office is enacting **a two-week suspension of water service disconnects due to non-payment**. We recognize that customers may face personal and business disruptions and want to ensure uninterrupted access to water, in order to encourage appropriate hygiene and consumption.

The Utility Billing Office will continue to monitor the situation and make changes as necessary. Customers who find themselves unable to maintain their monthly water and sewer payment should call the office to discuss a deferred payment plan or other arrangements.

The City of Lafayette and the Utility Billing Office remain committed to providing excellent customer service. For more information or for assistance, please email ubquestions@lafayette.in.gov or call (765) 807-1100 during regular business hours of 8:00 a.m. to 4:30 p.m., Monday through Friday.

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