How long have you been receiving assistance from LHA?

- 9+ Years
- 6-8 Years
- 3-5 Years
- 0-2 Years
Which preference groups do you believe should receive housing assistance?

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Response

Legend:
- Elderly
- Disabled
- Veteran
- Homeless
- Resident
Have you experienced housing discrimination while receiving rental assistance?

- No 88%
- Not Answered 11%
- Yes 1%
Do you understand the responsibilities as a participant of the Housing Choices Voucher Program (HCV)?

- Request approval to add family member
- Report change in income
- Report change in student status
- Report family member move out
- Give landlord 60 days notice to move
- Allow other to use your address

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree
- No Response
Do you think additional measures should be taken to prevent and reduce program fraud?

- Yes: 55%
- No: 32%
- No Response: 13%
Please Rate the Housing Authority's Customer Service

- Excellent
- Good
- Average
- Needs Improvement
- Not Answered

- Telephone Calls
- Appointment/Re-examination
- Written Communication